

## ST. CLAIRE REGIONAL LAB SERVICES AWARDED JOINT COMMISSION LAB ACCREDITATION

St. Claire Regional (SCR) has earned The Joint Commission's Gold Seal of Approval™ for accreditation by demonstrating compliance with national standards for health care quality and safety in laboratories. The accreditation award recognizes SCR's dedication to continuous compliance with The Joint Commission's standards.

St. Claire Regional underwent a rigorous unannounced on-site survey in August. A team of Joint Commission surveyors evaluated SCR for compliance with standards of care that directly affect the quality and safety of diagnostic services and patient care.

"With Joint Commission accreditation, we are making a significant investment in quality on a day-to-day basis. Joint Commission accreditation provides us a framework to take our organization to the next level and uphold a culture of excellence," says Charlotte Lewis, Administrative Director, Diagnostic Services. "For

*With Joint Commission accreditation, we are making a significant investment in quality on a day-to-day basis.*

-Charlotte Lewis,  
Administrative Director, Diagnostics Services

our organization, achieving Joint Commission accreditation is an example of maintaining excellence and continually improving the care we provide."

Joint Commission standards address processes that follow laboratory specimens from the doctor's order into the laboratory from specimen collection then back to the patient through result reporting, focusing on the provision of high quality, safe laboratory services integrated with patient care. These standards highlight

the essential nature of laboratory services on the actual care and service delivery processes that contribute to and support the overall health care delivery system.

The SCR laboratory provides performs more than 1.5 million laboratory procedures annually. These services include tests for SCR inpatient care, as well as outpatient laboratory services for all SCR outreach facilities.





# 03.01.2011

# SCR REBOOT

EVERY DEPARTMENT  
EVERY TEAM MEMBER

***WE are Changing Healthcare at St. Claire Regional***

For more information or questions please email [ACE@st-claire.org](mailto:ACE@st-claire.org)



## ST. CLAIRE REGIONAL PREPARES FOR 03.01.2011 REBOOT

Over recent months St. Claire Regional staff have been working tirelessly to prepare for the March 1st Reboot. The Reboot marks the first implementation phase of a two-year Meditech project, which will carry out a hospital wide electronic medical record system.

The Project Management team has worked to develop core teams of staff members from a wide variety of departments. The Project Management team and core teams have spent countless hours building the electronic medical record system from the ground up. These individuals have also received intensive Meditech training in Boston and on-site. Beginning February 5th, Meditech training will begin for other SCR staff members.

Users of the Meditech system will have the information they need to more easily treat patients. For example, clinicians will see at a glance the latest patient results, notes, events, and requests. No need to launch separate applications; PACS and Radiology reports likewise can be viewed within clinical panels, without leaving the screen. Nursing staff will be able to monitor patients' progress and manage interventions through a clear, well organized Status Board which alerts them to allergies and other potentially harmful conditions. Emergency Department staff will have a clear picture of patients' complaints, statuses, and waiting times.



*Leigh Anne Stiltner trains for the Meditech Reboot*



*Bill Barton and Grace Little attend a training session*

### PROJECT MANAGEMENT AND CORE TEAM MEMBERS

Cindy Adams	Tawni Donahue	Gina Lewis	Charlene Purnell	Rebecca Stamper
Bill Barton	Donna Fannin	Scott Lilley	Charles Ratliff	Leigh Anne Stiltner
Dianna Bentley	Jeff Flannery	Grace Little	Lisa Ray	Jerry Tilsley
Kendall Bloomfield	Theresa Garvin	Nancy Maggard	Liz Reffitt	Kathy Trent
Emily Brown	Chris Greene	William Melahn	Alyssa Robinson	Lennie Trimble
Don Carpenter	Arpie Hampton	Alisha Moore	Risa Roe	Taylor Williams
Robin Carroll	Debra Hayes	Charles Moore	Amanda Rose	JoDonna Wilson
Chad Collett	Pam Hughes	Brian Napier	Shawna Sargent	
Neal Conley	Amy Hyman	LeeAnn O'Bryan	Cathy Shely	
Denise Conn	Justin Ingles	James Oldham	Kim Short	
Pam Crose	Jelena Lewis	Sheila P'Simer	Mohammad Siddiqui	
Dianna Davis	Charlotte Lewis	Missie Pennington	Jackie Stamper	

# SPRING SCRUB SALE

Friday, February 25th – Starting at 6:00 a.m. – Café D



**Koi Spring Collection in Stock**

**20% OFF**  
**EMPLOYEE**  
**DISCOUNT**

Payroll Deduction  
\$20 minimum, after  
\$80 split between 2 payrolls

St. Claire Regional  
**FAMILY**  **SUPPLY**  
**MEDICAL**

## ST. CLAIRE REGIONAL HOSPICE AND PALLIATIVE CARE RECEIVES \$13,000 GIFT

St. Claire Regional Medical Center's Hospice and Palliative Care Program has received a gift of more than \$13,000 from the Conway Family Charitable Fund at Blue Grass Community Foundation.

The \$13,120 gift was made possible through a bequest from the late Emily H. Conway of Bath County.

The gift is only the first installment that St. Claire Regional Hospice and Palliative Care will receive from the Conway Family Charitable Fund. Conway designated that the hospice program receive ongoing annual contributions from the fund, according to Lisa Adkins, Blue Grass Community Foundation President/CEO.

"I can't tell you how much Ms. Conway's generosity means to us," said Robin Franklin, SCR Director of Hospice and Palliative Care. "This is one of the largest charitable gifts our program has ever received, and it will have a tremendous impact in helping us continue to provide needed hospice and palliative care in the region."

"We were honored to serve Ms. Conway, and her bequest is a testament to the high-quality, compassionate care that our staff provides to each of our patients every day," Franklin said.

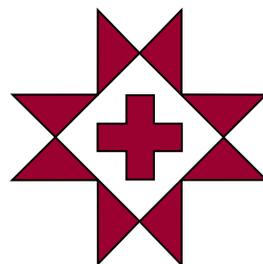
Conway held St. Claire Hospice and Palliative Care in high regard and appreciated the care and support provided to her family, Adkins said.

"At Blue Grass Community Foundation, we believe in the power of a single individual to make a significant difference," Adkins said. "Ms. Conway's generous support of St. Claire Regional Hospice and

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Robin Franklin,  
SCR Director, Hospice and Palliative Care

Palliative Care is a wonderful example of how community members can partner with Blue Grass Community Foundation to support the charitable causes they care about, both now and long into the future, to make a positive difference and inspire others to engage in charitable giving."



St. Claire

FOUNDATION

## KAREN BLEDSOE, RN, NAMED HOME HEALTH ASSISTANT DIRECTOR



*Karen Bledsoe, RN, was recently named the new Home Health Assistant Director.*

Karen Bledsoe, RN, was recently named the new Home Health Assistant Director. Karen has worked at SCR for 24 years in the home health department. She has worked as a staff RN, as Home Care Quality Management and Education nurse, Patient Care Coordinator in Carter County and most recently in the capacity of Intake RN.

As assistant director Karen will manage clinical professional staff, work with new staff orientation and competencies. She will assist the director, Carolyn Taylor in the management of Home Care.

“I am confident that Karen will be an excellent representative for SCR,” says Lois Vice.

Join SCR in congratulating Karen on her promotion.

## SURVIVORS' EXHIBIT PROMOTING COLON CANCER SCREENING



*SCR staff members view the cancer survivors' exhibit*

St. Claire Regional recently hosted a reception Thursday, January 27th from 4:30 p.m. to 6:00 p.m. to open the Faces of Colon Cancer Photography Exhibit, which was on display at the Center for Health, Education and Research January 26th – 28th. The exhibit, coordinated by the Kentucky Cancer Program, promoted colon cancer screenings by featuring portraits of colon cancer survivors along with a personal statement. Music was provided by Rob Dobler and Harvey Pennington, KCTM Celtic Ensemble.

About 2,700 Kentuckians are diagnosed with colorectal cancer each year. According to the Centers for Disease Control and Prevention, for the five year period 2002-06, Kentucky ranked second among all states for both colorectal cancer incidence and mortality. However, with a screening colonoscopy the disease can be detected early or even prevented entirely by removing pre-cancerous polyps at the time of screening. Even when there is a positive finding of cancer, colorectal cancer can usually be cured when the disease is found in its earliest stages.

## SCR WORKS TO IMPROVE WORK FLOW WITH LEAN PHILOSOPHY

The Surgical Services Department and Next Level Partners continued their journey to becoming a culture of Lean philosophy. The Lean Process is the application of concepts and tools to improve the operating processes that create value for the patient and other customers. The process leads to eliminating waste, achieving flow and developing people. In December, 2010, the Surgical Services Department and Next Level Partners developed a Value Stream Map to assess workflow, identify waste and plan for the reduction/



*The Surgical Services Department and Next Level Partners work to improve workflow.*

*Cooperation with  
team members  
makes change  
possible*

– Lisa  
McPeck

staff. We all are excited to put our new process in place to improve the patient's experience. Other clinic, hospital and physician staff participated throughout the week and have been very receptive to the changes. We'll keep you posted on our progress.

elimination of the waste within a given timeframe. The team identified opportunities for improvement which become Kaizen Events. During the week of January 24, 2011, the first team-based Kaizen Event was started, focusing on the preadmission testing process for Same Day Surgery.

Team members were from Same Day Surgery, Operating Room, Anesthesia, Cave Run Surgical Specialists, Patient Access and Leadership. The week was very productive and the team identified 47 causes for an inefficient pre-admission testing process including multiple calls and rework by

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## UPCOMING EVENTS

### SCR EMPACT PRESENTS - SOCK HOP 2011

**Date:** February 5  
**Location:** Carl Perkins Center  
**Time:** 7:00 p.m. - 11:00 p.m.  
Tickets: \$15 per person

### SCR DIABETES SUPPORT GROUP

**Date:** February 8  
**Location:** St. Claire Regional - Clinical Nutrition  
Department, located on the 2nd floor  
**Time:** 6:00 p.m.

Dr. Laura Salyers will discuss Diabetes and Depression.

### I CAN COPE - CANCER SUPPORT GROUP

**Date:** February 15  
**Location:** St. Claire Regional - Cafe' D  
**Time:** 5:00 p.m. - 7:00 p.m.

A free educational class for people with cancer, their friends and families. Guest speaker will be Jean Jones, Clinical Nutrition Services Manager. Light refreshments will be served. For more information please call, 606.783-6625

### FMS - SPRING SCRUB SALE

**Date:** February 25  
**Location:** Café D  
**Time:** Starting at 6:00 p.m.  
20% Employee Discount, Payroll Deduction Available



**St. Claire Regional  
Medical Center**

222 Medical Circle • Morehead, KY 40351

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