

# COMMUNITY BENEFIT REPORT 2021





“This is one of many strategic investments SCH is making in our community to ensure individuals across the region have access to the quality care they need, when and where they need it.”

*Donald H. Lloyd, II, President/CEO*

**Not every injury or illness is an emergency, and you can't always wait to see your primary care doctor. So where do you turn?**





## Urgent Care.

St. Claire HealthCare is providing patients with easy access to quality care by bringing urgent care to Morehead. The new Urgent Care Center, which opened in March, offers walk-in care after-hours and on weekends, seven days a week and features on-site laboratory and radiology services for added convenience.

The Urgent Care Center is temporarily located at the SCH Outpatient Center at 1028 E. Main St., (just off US 60 East) while a new state-of-the-art facility is being built.

The future home of the Urgent Care Center will be located between Cracker Barrel and the new Starbucks at I-64 and KY 32. Construction is set to begin in the summer of 2022.

### Urgent Care Center

Located Inside the St. Claire Outpatient Center  
1028 East Main St. | Morehead, KY 40351  
606.783.6400 | [www.st-claire.org](http://www.st-claire.org) |    



Even as the COVID-19 cloud continued to loom over the medical community, the year 2021 marked a critical strategic shift for St. Claire HealthCare, as we evaluate how we can best minister to the community and region that we serve.

As the year began, we were hopeful that the worst of the pandemic was behind us, and we were enthusiastically ramping back up across the enterprise. By God's grace, we had weathered the pandemic storm - both clinically and financially - and could once again shift our focus to the future.

Then the variants of COVID-19 began emerging and surging, one of which led to the most severe spike that St. Claire had encountered since the onset of the pandemic. But we remained steadfast and unified in our belief that we had to take the necessary steps for future growth and improvement, even as we grappled with the ongoing coronavirus battle.

Among other things, we conducted a master site/facility review to evaluate how we can be better stewards of our existing facilities and to determine our future needs. We initiated a comprehensive renovation of the Morehead Medical Specialists building (formerly the Morehead Clinic), with the intention to move financial services and other non-clinical operations there in order to free up more space for clinical needs in the main hospital. We also made the decision to construct a new Urgent Care Center in Morehead. It will be located at the Interstate-64/Kentucky 32 interchange. (The center recently opened temporarily in the St. Claire Outpatient Center on US 60 until the new facility is completed.)

Significant progress was also made on planning for other projects that will significantly enhance our ability to care for people throughout our service region, particularly our most vulnerable populations. We can't wait to see what 2022 holds in store as we continue putting those plans into motion!

To all those we serve, thank you for putting your trust in St. Claire HealthCare. It is truly an honor to care for you as we continue our mission to proclaim God's goodness through a healing ministry to the people of Eastern Kentucky.

Sincerely,

Donald H. Lloyd, II  
SCH President/CEO





Community benefit programs are an integral part of a not-for-profit health system's mission and vision.

**Community benefit activities focus on collaboration and improving the health and well-being of the community in ways that go above and beyond what would be expected of any hospital or medical care provider.**

**Generally, community benefits respond to a community need and meet at least one of the following criteria:**

- Generate a low or negative margin
- Respond to needs of special populations, such as the underinsured or uninsured, the elderly or minorities
- Involve education or research
- Supply services or programs that would likely be discontinued if the decision were made on a purely financial basis

**St. Claire HealthCare tracks community benefits in the following categories:**

- **Care for the Uninsured/Underinsured** - This includes traditional charity care costs and the unpaid costs of care to Medicaid recipients.
- **Community Health Services** - Including health education, community-based clinical services and healthcare support services.
- **Health Professions Education** - To assist students and St. Claire HealthCare staff in honing their skills in order to provide better healthcare.
- **Subsidized Health Services** - These are patient care services that are provided despite a negative margin, because they are needed in the community and they would otherwise not be available to meet patient need.
- **Research** - This could include clinical or community health research.
- **Donations/Contributions** - Both cash and in-kind.
- **Community-Building Activities** - Including economic development, coalition building and community health improvement advocacy.



In the year ended June 30, 2021, St. Claire HealthCare provided **\$13.34 million** in net community benefits.

**BENEFITS FOR THE MEDICALLY UNINSURED/UNDERINSURED/ELDERLY ..... \$7.3 MILLION**

**Charity and Uncompensated Care..... \$5,596,115**

To help meet the medical needs of patients who have no healthcare coverage and cannot afford to pay for health services, SCH provided \$1.34 million in charity care (at cost) last year. Uncompensated care, which totaled \$4.26 million, is the cost of SCH services to individuals who were unable or unwilling to pay, and did not officially meet guidelines for traditional charity care.

**Medicaid and Medicare Shortfall ..... \$1,670,210**

SCH routinely treats patients who receive Medicaid and Medicare benefits. Last year's government reimbursement for those services fell \$1.67 million short of the actual cost of care.

**BENEFITS FOR THE BROADER COMMUNITY ..... \$6.07 MILLION**

**Health Professions Education ..... \$3,156,320**

The educational development and professional training of medical personnel is key to improving our community's health. Programs in this category include physician and medical student training, nurse development and professional medical education, and scholarship support for students pursuing health careers degree programs.

**Subsidized Health Services..... \$2,837,365**

These are patient care services that are provided despite a negative margin, because they are needed in the community and would otherwise not be available to meet patient need. These include some specialized physician services, which if not provided, would require some patients to travel long distances for needed care.

**Community Health Improvement Support and Partnerships..... \$69,375**

These benefits include activities and programs provided to improve our community's health, such as health fairs and screenings, free sports physicals for area students, support groups for patients and families, and partnerships to advocate for the enhancement of community health.

**Donations .....\$7,115**

This includes cash donations and in-kind gifts that SCH made directly to programs, organizations and foundations that serve the health and well-being of our region.

**Research ..... \$0\***

This includes clinical and/or community health research. \*The net financial benefit does not include research conducted by SCH and the Northeast Kentucky Area Health Education Center that was funded by approximately \$253,000 in government grants.

**TOTAL BENEFITS TO THE COMMUNITY ..... \$13.34 MILLION**





# RESEARCH

While pandemic restrictions limited some of our usual community benefit activities in 2021, such as health fairs and screenings, we were able to continue work on some grant-funded projects of community benefit.

**Radon on the RADAR** - The Northeast Kentucky Area Health Education Center (NE KY AHEC) has collaborated with the University of Kentucky College of Nursing's BREATHE Team on radon-related projects since 2015. That initial study helped lay the groundwork for Radon on the RADAR (Residents Acting to Detect and Alleviate Radon), a five-year (2019-24), National Institutes of Health-funded project. NE KY AHEC is collaborating with the BREATHE Team in Rowan County to address community concerns about lung cancer by identifying geological and atmospheric conditions that increase radon intrusion into homes. This knowledge provides greater residential awareness of risk, enables home radon testing, homeowner feedback, and most importantly, growing access to affordable and adequate radon mitigation. NE KY AHEC received approximately \$38,000 last fiscal year to fund this research.

within the region. In a recently concluded project, NE KY AHEC linked UK researchers to four clinics and helped facilitate the development of a colorectal cancer screening multilevel intervention. In an ongoing, five-year, National Cancer Center-funded project titled "Accelerating Colorectal Cancer Screening and follow-up through Implementation Science (ACCSIS) in Appalachia," NE KY AHEC has linked UK researchers to six different clinics in the region. This project also focuses on multilevel interventions to increase rates of colorectal cancer screening, follow-up, and referral to care, as well as developing science-based guidance for scaling up these multilevel interventions to reduce the burden of colorectal cancer. The NE KY AHEC received nearly \$215,000 for those two research projects in the 2021 fiscal year.

**Colorectal Cancer Screenings** - NE KY AHEC also has a long history of collaboration with UK College of Public Health researchers on colorectal cancer disparities

**Fighting the Opioid Epidemic** - NE KY AHEC continues to be engaged in several planning or service delivery grant projects, including a number focused on addressing the region's opioid epidemic.

# COVID -19 RESPONSE

Responding to our community's needs with testing, vaccines, and clinical therapies, has been essential in our fight against COVID.

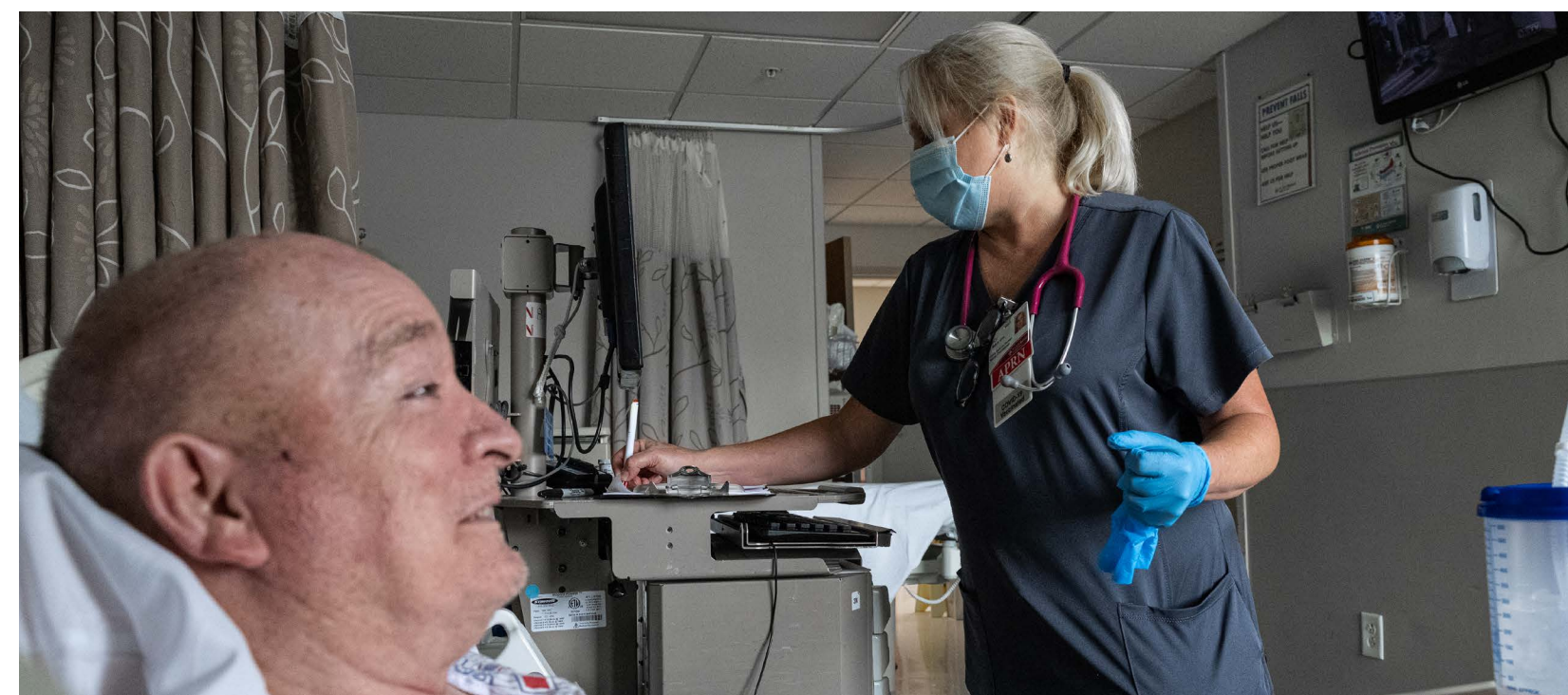
**Community Testing** - SCH quickly became a COVID-19 testing hub for our community and was named a regional testing site for the state. As demand for this service progressed, what was once a temporary testing center grew into a 7-day-a-week operation that is now managed by Wild Health at the St. Claire Medical Pavilion. Nearly 100,000 test specimens have been collected on St. Claire's campus since the pandemic began.

**Vaccine Administration** - When the COVID-19 vaccine became available, our team rallied to get people vaccinated as quickly as possible. SCH was fortunate to become a regional vaccination site which increased vaccine availability for residents in our service area. Our

team is still going strong and has administered nearly 35,000 vaccine doses to date.

**Monoclonal Antibodies** - Monoclonal antibody therapies have proven to significantly improve COVID symptoms and reduce the risk of severe disease or hospitalization for high-risk patients. Our HomeCare team traveled the service area to make antibody therapy available to our patients from the comfort of their homes. The demand for treatment grew so quickly that we had to expand the service to a field tent located outside at St. Claire Regional Medical Center. The service was later relocated to the SCH Annex Building.

*\*Data reported as of 4/25/2022*





Proclaiming  
GOD'S  
GOODNESS  
through a  
HEALING  
MINISTRY  
to the people of  
EASTERN  
KENTUCKY.

- OUR MISSION -



St. Claire Foundation • 222 Medical Circle • Morehead, KY 40351 • [www.st-claire.org/cbr](http://www.st-claire.org/cbr)  
For more information, contact us at 606.783.6512 or [StClaireFoundation@st-claire.org](mailto:StClaireFoundation@st-claire.org).

